

Date: February 14, 2017

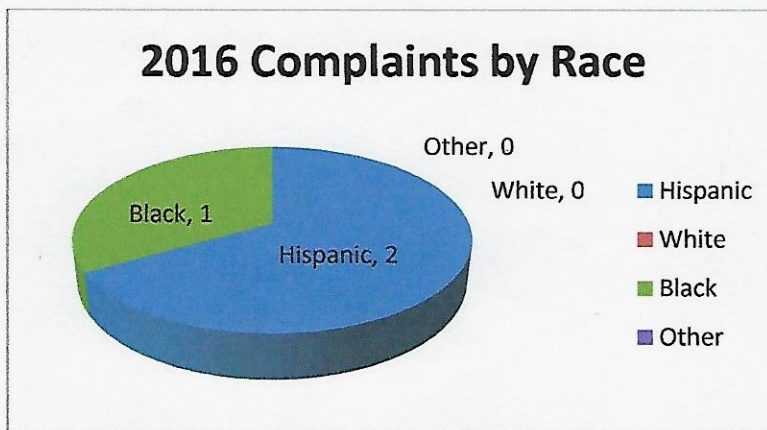
To: Chief Nissen

From: Deputy Chief Militello

Re: **Annual Report**
2016 Citizen Complaints
CALEA 52.1.1

The Northlake Police Department is responsible for the acceptance, oversight and adjudication of most complaints of employee misconduct or poor performance pursuant to General Order 7-1. This report illustrates a summary of types of complaints and resulting findings during the past year.

Type of Complaint	2012	2013	2014	2015	2016
Performance	0	0	0	0	1
Conduct with Public	5	1	1	5	2
Excessive Force	0	2	0	0	0
Conduct Unbecoming	0	0	0	0	0
Traffic Violations	0	1	0	1	0
Discrimination	1	0	0	0	0
Other					
Total	6	4	1	6	3
Service calls ¹	30,552	28,935	27,104	30,448	31,946
Unfounded	0	2	1	1	1
Not Sustained	2	1	0	1	0
Sustained	3	1	0	0	1
Exonerated	0	0	0	4	1



**Race by
Officer/Complainant**

White/Black
Hispanic/Hispanic
White/Hispanic

¹ Includes calls of service and traffic crash investigations.